



## EXCHANGE / CANCELLATION FORM

If you wish to exchange or cancel the order, please complete and return this form with item(s) to the following address:

**S.A.M. ANNY REY / MISAKI**

Service SAV  
4/6 Avenue du Prince Albert II  
98000 MONACO

Please accept my cancellation of the sale of the item(s) shown below:

.....

- Order date [.....] (\*) received on: [.....] (\*)

- Order Number: .....

- I wish to:  Get a refund  Exchange

- Your name : .....

- Full address : .....

- Dated on : .....

- Your signature

(\*) Delete the unnecessary reference

### Effects of cancellation

**In the event of the entire order being returned**, Misaki shall refund to the Client all payments received from him (with the exception of additional costs arising as a result of you choosing a different form of shipping to the standard, less expensive shipping offered by us).

**The partial return of part of the ordered products** shall not incur the refunding of the initial delivery costs because the sum of the delivery costs is on a flat-rate basis.

In both cases, Misaki undertakes to provide a full refund of a product (or products) returned within the 14 days following their physical receipt or the receipt of an effective proof of their sending by the Client, the retained date being the first of these facts (as postmarked.)

This refund shall use the same method of payment as that chosen by the Client for the initial transaction, unless the Client expressly assents to a different means; in any case this refund shall not give rise to any additional costs for the Client.

**[ Form to fill out and return with your parcel ]**